

FAQs

Borrower

1) How do I register on the site?

Sign up process is a simple 4 step process. You can initiate the process by clicking on Sign Up button on the website and then selecting “Sign up as Borrower”.

If you are a “Company” or “LLP” registered with Registrar of Companies then you need to select “Corporate Borrower” and follow the process.

If you run business in any other form other than Company/LLP then select “Non Corporate Borrower” and follow the process.

2) What documents are required during Sign up Process?

Sign Up process requires you to submit KYC data of Borrower Entity and of the Authorised Person of the Borrower Entity.

KYC Documents for Borrower Entity

- i. PAN card of Borrower Entity
- ii. Address proof
- iii. Certificate of Incorporation (only for Corporate Borrowers)
- iv. Corporate Borrowers-Board Resolution authorizing Key Person
- v. Non Corporate Borrowers- Authority Letter authorizing Key Person

Link to download the Standard Format of Board Resolution/Authorisation Letter is available during sign up process. Key Person will be single point of contact from Borrower side.

KYC Documents for Key Person of Borrower Entity (authorized by Board Resolution or Authority Letter)

- i. PAN Card of Key Person
- ii. Address Proof of Key Person

3) What are the charges payable for availing services provided by the Platform.

Please write to us on support@arnavsolutions.com or call on +91 9167491673 for more details.

4) What is the process for displaying the deal on the Platform?

You need to submit data using “Data Forms” section. We will review and analyze the data and revert to you for any clarifications. Thereafter, we will prepare Deal Information Memorandum and the deal will be displayed on the Deal Dashboard of Investor.

5) How long it takes to display the deal?

The deal will be displayed within 2 weeks from submission of all required information.

6) How do I get assistance from the Platform?

A dedicated Account Manager will be assigned to you who will assist you throughout the deal process.

FAQS -INVESTOR

1) How do I register on the site?

Sign up process is a simple 4 step process. You can initiate the process by clicking on Sign Up button on the website and then selecting "Sign up as Investor".

2) What documents are required during Sign up Process?

Sign Up process requires you to submit KYC data of Investor Entity.

KYC Documents for Investor Entity

- i. PAN card of Investor Entity
- ii. SEBI Registration Copy (If applicable)
- iii. Constitution Document (Certificate of Incorporation)

3) What are the charges payable for availing services provided by the Platform.

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4) How do I get to view the Deals?

You can view the Deals through the Deal dashboard. You can download Preliminary Information Memorandum for each deal.